


CloudLine Desktop Client Hotkeys

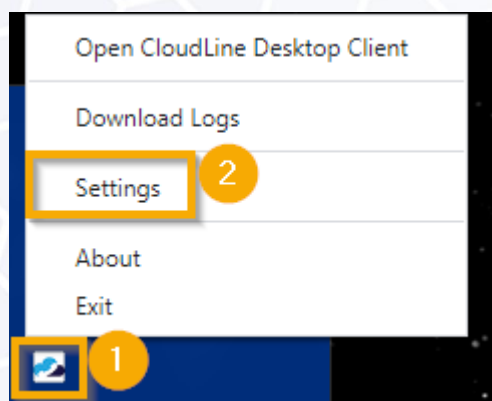
The following table lists the supported shortcut operations and their default hotkeys. The hotkeys vary depending on your operating system.

Shortcut Operation	Windows Hotkey	macOS Hotkey
Dial Selected Number	Ctrl+Shift+E	⌘+Shift+E
Answer	Ctrl+Shift+A	⌘+Shift+A
Blind Transfer	Ctrl+Shift+B	⌘+Shift+B
Attended Transfer	Ctrl+Shift+T	⌘+Shift+T
Hold/Resume	Ctrl+Shift+H	⌘+Shift+H
Hang Up	Ctrl+Shift+F	⌘+Shift+F

Enable Hotkeys

By default, all the operations using hotkeys are disabled. You can enable desired operations and hotkeys as follows.

1. Access the Settings menu of CloudLine Desktop Client based on your operating system
 - a. **Windows:** On the system tray, right click  > **Settings**



- b. **macOS:** On the App menu, click **CloudLine Desktop Client** > **Settings**
2. In the **Hotkeys** section, do as follows:
 - a. **Optional:** To prevent hotkeys from becoming invalid due to hotkey conflicts, you can select the checkbox of **Notify When Hotkey Conflicts** to enable notification

Hotkeys

Notify When Hotkey Conflicts

If enabled, each time you launch and log in to Linkus Desktop Client, it will automatically check for hotkey conflicts. If any, a pop-up window will be displayed to prompt the conflict.

b. Enable desired shortcut operations and set up hotkeys

Hotkeys Notify When Hotkey Conflicts

1 <input checked="" type="checkbox"/>	Dial Selected Number	2 <input type="text" value="Ctrl+Shift+E"/>
<input checked="" type="checkbox"/>	Answer	<input type="text" value="Ctrl+Shift+A"/>
<input checked="" type="checkbox"/>	Blind	<input type="text" value="Ctrl+Shift+B"/>
<input checked="" type="checkbox"/>	Attended	<input type="text" value="Ctrl+Shift+T"/>
<input checked="" type="checkbox"/>	Hold/Resume	<input type="text" value="Ctrl+Shift+H"/>
<input checked="" type="checkbox"/>	Hang Up	<input type="text" value="Ctrl+Shift+F"/>
<input type="checkbox"/>	Send Message	<input type="text" value="Enter"/>

- Select the checkbox of the desired shortcut operation
- If you want to change the default hotkey, click the hotkey field on the right, then press the desired key combinations on your keyboard

Note: The key combinations must begin with *Ctrl*, *⌘*, *Shift*, or *Alt*, and contain at least one alphabetic or numeric character